



Sri Lanka Telecom  
One Country. One Voice.



# AKAZA

THE NATIONAL  
CLOUD

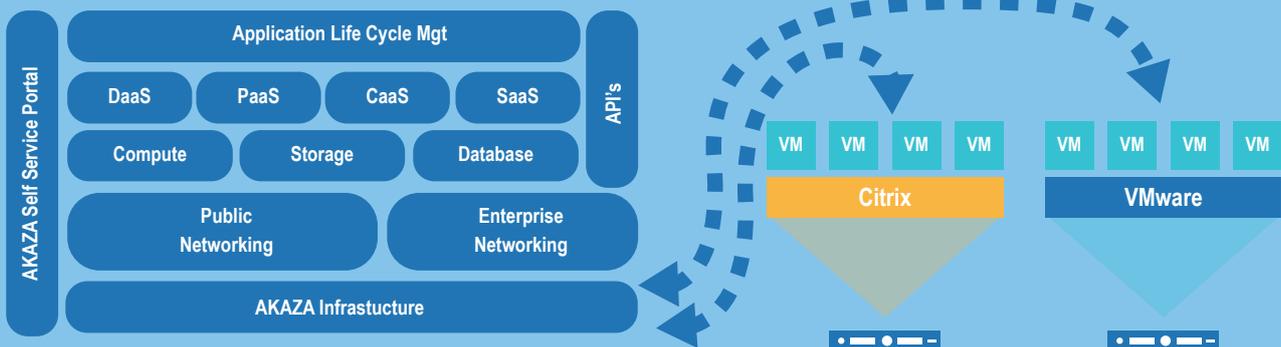
**akaza**

**INTELLIGENT  
SOLUTIONS**   
Voice | Networking | Data Hosting | Managed Services

## Overview

On demand access to a multiple array of information technology related services has become an imperative of Corporate enterprises, who have therefore drawn heavily on the cloud platform as the default mechanism to carry out business today. In a Sri Lankan context this paradigm shift towards the cloud has been slower considering the uncertainty in relation to data and

information security. It is in this backdrop that **AKAZA**, the national cloud platform of Sri Lanka Telecom has truly delivered. Local Corporates are now able to utilize shared configurable computing resources via **locally hosted** internet servers, and pay in line with usage. This groundbreaking venture has addressed the essential requirement of securing confidential data which is where the bottleneck has been.



AKAZA'S technology typically integrates all of its cloud services inclusive of **IaaS**, **PaaS**, **DaaS**, **SaaS** and **CaaS** with the business management platform of Corporate enterprises. Effectively, a gamut of services ranging from infrastructure to software can be accessed by way of a self-service catalogue online, centralizing user management. The need for manual intervention in the form of technical support for provision of services has become obsolete thereby empowering the user.

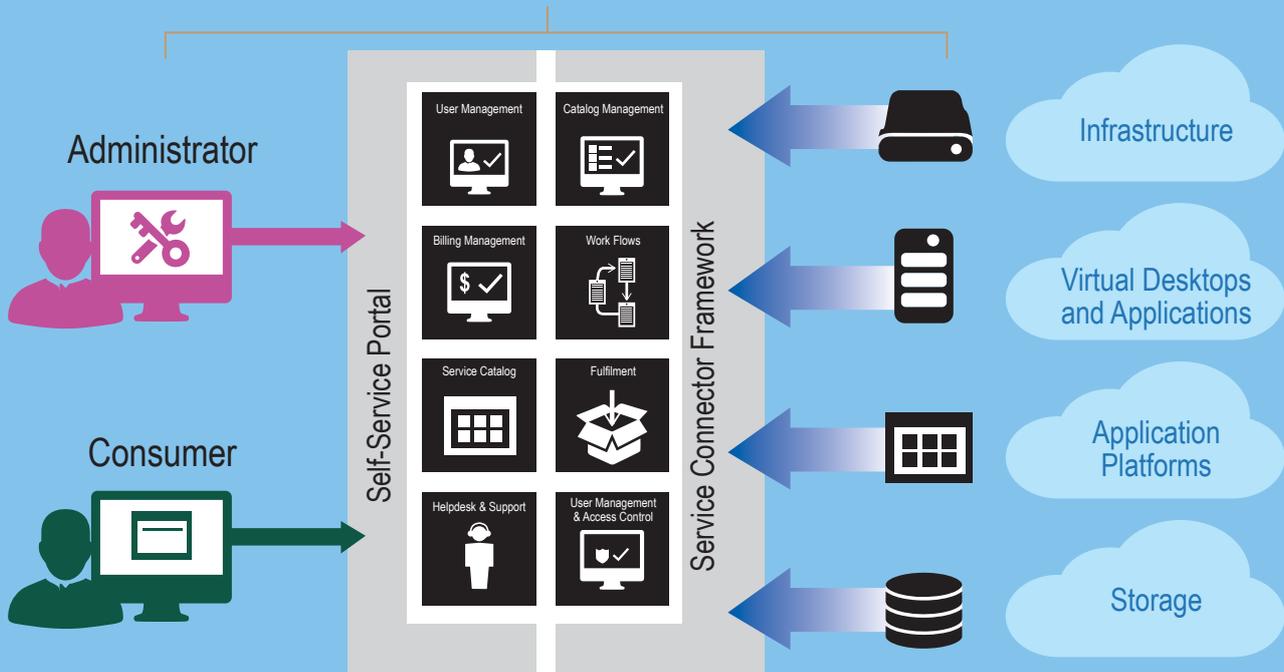
The end result? A cost effective means to secure management of essential data and information, reduced downtime to maintain and troubleshoot, significant improvement in IT related service delivery speeds, and ultimately a means for improvement of internal efficiencies.

# AKAZA Cloud Portal

## Overview

### Unified cloud services delivery and business management platform

Organizations need a solution that enables on-demand access to a broad array of cloud and IT services through a unified self-service catalog. This will serve to unify the operations, commerce and management aspects of the cloud under a single integrated cloud business manager.



## Benefits

- **AKAZA Cloud Portal** is an integrated cloud services delivery and business management platform, that unifies and simplifies the delivery, operational, commerce and user management aspects of a cloud. Organizations can aggregate infrastructure, cloud, IT and value add services and deliver them to users through a simple, self- service catalog of cloud services.
- Users can shop for cloud services and manage their account without contacting technical support or waiting for services to be manually provisioned.
- Beyond service delivery, Cloud Portal centralizes user management, the provisioning and operational aspects of running a cloud into a single comprehensive cloud business platform.
- Cloud Portal incorporates powerful tools to automate provisioning and orchestration workflows along with customer service functions such as onboarding, billing and metering to run your cloud more efficiently.
- It manages the complexity of aggregating, provisioning, and maintaining services from distributed, complex and heterogeneous cloud sources.
- Improves business agility by removing IT provisioning bottlenecks.
- Delivers infrastructure, cloud or IT services in a central, cohesive, and coherent manner.

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Home My Services Users Catalog Support

Chathura

Dashboard All Alerts All Notifications All Tasks Usage & Billing

All Infrastructure Platform Storage

Active Users: 1 users

Active Subscriptions: 4 subscriptions  
Renewal Value: Rs2,702.00

Net Balance: Rs7,143,...

Service Health: Akaza-SaaS, Akaza-STaaS, Akaza-IaaS

Getting Started: Select from our catalog of offerings under Infrastructure, Platform, and Application resources.

Spend vs. Budget: Rs518,261.5 vs Rs9,938,596. Current spend: Rs6,625,731

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All Services Akaza-IaaS Akaza-STaaS Akaza-SaaS

Manage: Please select from the list below to sign up your account to one of our available services. For each of your enabled services, access the resource management console, subscribe to packaged bundles, view our utility rates, and manage your settings.

Category	Service	Actions
CloudPlatform	Akaza-IaaS Akaza - Infrastructure as a Service View Utility Rates	Manage Resources Manage User Provisioning Subscribe to Bundles My Settings
CLOUDIAN	Akaza-STaaS Cloudant Instance View Utility Rates	Manage Resources Subscribe to Bundles My Settings
appcara	Akaza-SaaS Appcar Instance View Utility Rates	Manage Resources Manage User Provisioning Subscribe to Bundles My Settings

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All Services Akaza-IaaS Akaza-STaaS Akaza-SaaS

Instances Volumes Snapshots

List All: No Filters Applied

Name	IP Address	Status
SLT DEMO 10.1.1.215		
VM 9934b52b-88d1-436... 10.1.1.100	10.1.1.100	
appstack-akaza-ik-AA... 10.1.1.5		
appstack-akaza-ik-AA... 10.1.1.254		

Context Menu:

- Edit VM
- Reboot VM
- Stop VM
- Destroy VM
- Restore VM
- Attach ISO
- Reset Password
- Change Service
- Add network to VM

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Infrastructure Platform Storage

Search Computer Offering: Select Template ISO

Offering	Price	Actions
Micro Instance   CentOS 6 Unlimited Usage of 1-Core 1GB RAM... 20 GB-Months of Primary Storage 100 GB of Data Transfer	Rs 2700.00 / Month + Rs0.00 One-time	Configure & Subscribe
Small Instance   CentOS 6 Unlimited Usage of 1-Core 2GB RAM... 20 GB-Months of Primary Storage 200 GB of Data Transfer	Rs 3700.00 / Month + Rs0.00 One-time	Configure & Subscribe
Medium Instance   CentOS 6	Rs ... / Month + Rs0.00 One-time	Configure & Subscribe

## Features

### Cloud Services Delivery and Business Management Platform

Cloud Portal simplifies the operation of the cloud by automating and unifying service delivery and business operations into a single services delivery platform. It also enables the efficient management and delivery of a catalog of cloud solutions including IaaS, cloud and IT services. The comprehensive and extensible delivery platform combines user management, CRM, billing, pricing, reporting and support services onto one simple platform.

### Self-service IT

Empowers users with simple, self-service access to shop for cloud services and manage their accounts without calling technical support or opening support tickets. Users have a single, comprehensive view of their cloud including utilization, availability, performance, billing, helpdesk and alerts.

### Pricing, metering and billing

Defines custom price points, tracks utilization, automates billing and payment processing all from a single extensible platform, while 3rd-party plug-ins provide additional protection measures such as phone verification, credit card verification, CAPTCHA verification and GEO-based IP address rules.

### Enterprise ready

Integrates private clouds with existing IT and business systems. This creates workflow approval rules for new user activation, and service provisioning to ensure department requirements and budget approvals are met. Active Directory integration enables granular delegated access control and service availability based on users, and groups.

# AKAZA Support

## Who is going to manage your cloud?

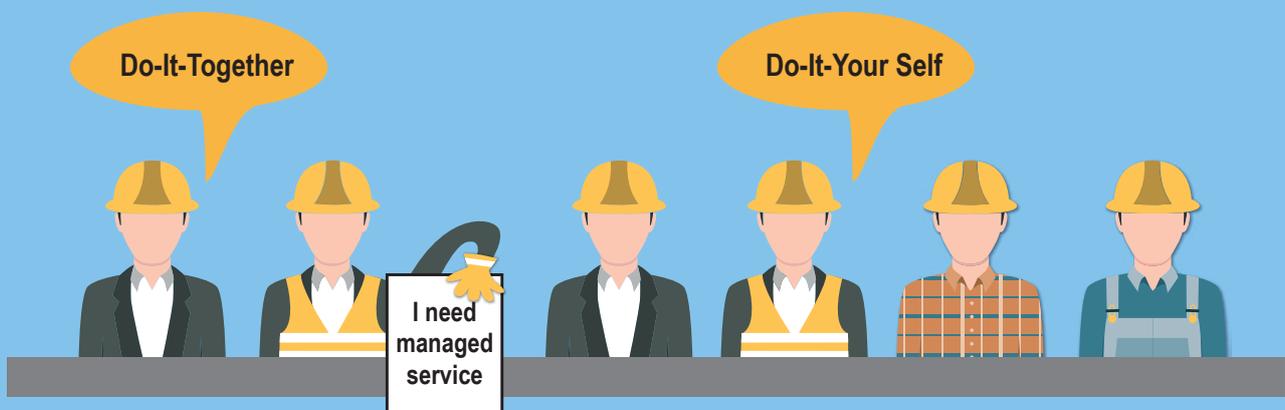


The cloud is flexible, scalable, and easy to deploy but someone still has to run it. If you are looking to leverage your business operation via the cloud, you have two choices.

- **Do-It-Yourself.** Buy raw infrastructure and invest heavily in the hard-to-find expertise you need to run it.

OR

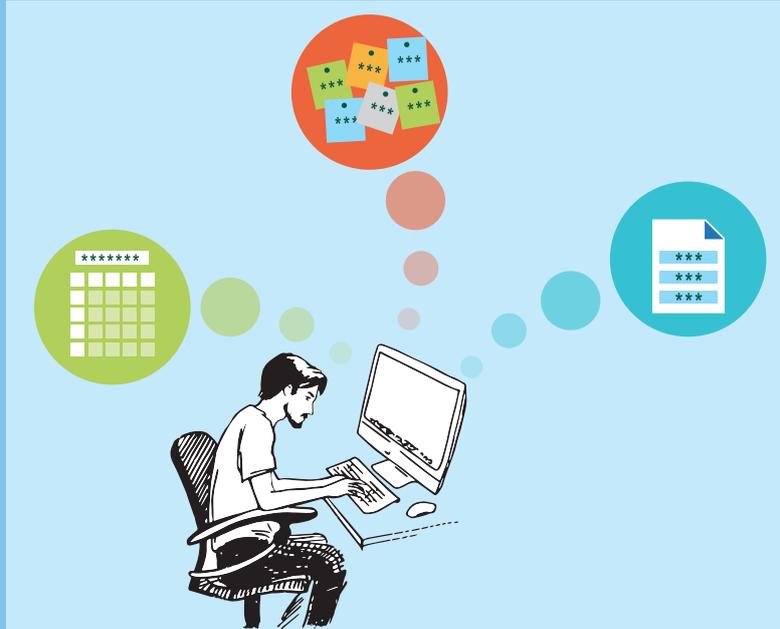
- **Do-It-Together.** Collaborate with an AKAZA managed cloud service to get the best technology, and the best experts to operate that technology. At Akaza, we are all about the **Do-It-Together cloud**. This is why we have cloud engineers ready to architect, operate and support your cloud workload, around-the-clock.



## 1. Benefits

- You will have access to a dedicated AKAZA Support Team built around your needs.
- The Team will be responsible to know and understand your configuration, your goals and you.
- Your Account Manager will be your single point of contact at AKAZA and will be accountable for ensuring that all of your infrastructure needs are met. Working alongside will be an Account Manager, Systems Engineer, Support Technician, Billing Specialist and representatives of Data Center Operations.
- Combining years of experience and unrivaled expertise, the team at SLT will work together with the sole purpose of giving you peace-of-mind.

## Features



## Support

- Fully managed support for Microsoft and Linux solutions
- Support Team that is dedicated to or shared to your account
- 24x7x365 Live Support & Expertise
- Immediate Response to Emergency Support Tickets

## Expertise

- Red Hat Certified Engineers
- Microsoft Certified Professionals
- Cisco Certified Professionals

## Data Centers

- Staffed with Certified Security and Networking teams only
- Secured by Biometric Scanning and Continuous Surveillance
- Conditioned Power provides all servers with uninterrupted power supply
- State-of-the-Art Fire Suppression System
- Fully Redundant, Enterprise-Class routing equipment

## The Network

- High Performance Bandwidth Only
- Constant Network Monitoring for Latencies and Intrusion
- Proactive Network Management Methodology Improves Network Topology and Configuration continuously

